TEST REPORT

for

www.jollychic.com

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# 1. CONCLUSIONS

Testing the jollychic site, 50 defects were found by doing exploratory testing. All designed test cases were executed and 10 new major defects were found.

During this period:

- from 31 defects with major severity, only 21 defects with major severity were fixed and other 10 remained still opened

- from 21 defects with normal severity only 3 remained open

- from 8 defects with minor severity only 4 remained open.

Because the number of bugs that have a major severity with high priority which were not fixed yet, the product cannot be released.

# 2. TESTING SCOPE

|  |  |  |  |
| --- | --- | --- | --- |
| **Product/Feature** | **Testing Period** | **Tested Builds** | **Deployment Date** |
| Log in | 01.04.2017-05.04.2017 | PITUT NELEA | 06.04.2017 |
| Items | 06.04.2017-10.04.2017 | PITUT NELEA | 11.04.2017 |
| Shopping bag | 11.04.2017-13.04.2017 | PITUT NELEA | 14.04.2017 |
| Options | 14.04.2017-17.04.2017 | PITUT NELEA | 18.04.2017 |
| Non functional | 18.04.2017-20.04.2017 | PITUT NELEA | 21.04.2017 |

## 2.1. TEST ENVIRONMENT

|  |  |  |
| --- | --- | --- |
| **Operating System** | **OS Version** | **Platform** |
| Windows | 7 Ultimate | Laptop |

## 2.2. TESTING TEAM

|  |  |  |
| --- | --- | --- |
| **Role** | **Name** | **Comments (e.g. test effort h)** |
| Junior Tester | Pituț Nelea | 50 |

# 3. TEST RESULTS

## 3.1. TEST CASES OVERVIEW

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **TEST CASES PLANNED** | **TEST CASES EXECUTED** | **TEST CASES PASSED** | **TEST CASES FAILED** | **TEST CASES BLOCKED** |
| 50 | 50 | 36 | 14 | 0 |

## 3.2. TEST CASES OVER FUNCTIONALITIES

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **FUNCTIONALITIES** | | **TEST CASES PLANNED** | **TEST CASES EXECUTED** | **TEST CASES PASSED** | **TEST CASES FAILED** |
| **FUNCTIONAL** | LOG IN | 14 | 14 | 10 | 4 |
| ITEMS | 12 | 12 | 9 | 3 |
| SHOPPING BAG | 8 | 8 | 6 | 2 |
| OPERATIONS | 4 | 4 | 4 | 0 |
| **NON FUNCTIONAL** | COMPATIBILITY TESTING | 3 | 3 | 3 | 0 |
| CONNECTIVITY | 7 | 7 | 2 | 5 |
| SHOPPING BAG | 2 | 2 | 2 | 0 |
| **TOTAL** | | 50 | 50 | 36 | 14 |

# 4. DEFECTS

## 4.1. DEFECTS OVERVIEW

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| NUMBER OF DEFECTS BY STATUS & SEVERITY | | | |  |
| SEVERITY  STATUS | MAJOR | NORMAL | MINOR | TOTAL |
| Duplicate | 1 | 0 | 0 | 1 |
| Fixed | 19 | 11 | 2 | 32 |
| No change required | 0 | 3 | 1 | 4 |
| Open | 11 | 3 | 4 | 18 |
| Reopened | 0 | 3 | 0 | 3 |
| Won’t fix | 0 | 1 | 1 | 2 |
| TOTAL | 31 | 21 | 8 | 60 |

## 4.2. DEFECTS OVER FUNCTIONALITIES

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **ID** | **CATEGORY** | **PRIORITY** | **SEVERITY** | **SUMMARY** | **RESOLUTION** |
| **LOG IN** | | | | | |
| 9113 | Bug | High | Major | LOG IN: Allows to log in with password only with special characters | Open |
| 8780 | Bug | High | Major | LOG IN: Allows to log in with invalid email address | Fixed |
| 8855 | Bug | High | Major | LOG IN: Allows to log in with a short email | Fixed |
| 8856 | Bug | Normal | Normal | LOG IN: Check boxes implicit marked | Fixed |
| 8857 | Bug | Normal | Major | LOG IN: Allows to log in with long email | Fixed |
| 8859 | Bug | Normal | Major | LOG IN: Inappropriate message for log in with wrong password | Fixed |
| 8860 | Bug | Normal | Major | LOG IN: Inappropriate message for log in with wrong email | Fixed |
| 8861 | Bug | High | Major | LOG IN: Allows more attempts for login with wrong email or password | Fixed |
| 8862 | Bug | Normal | Major | LOG IN: Using non existing email/password an inappropriate message displayed | Fixed |
| 8863 | Bug | High | Major | LOG IN: Allows to log in with an email only with special characters | Fixed |
| **ITEMS** | | | | | |
| 9116 | Bug | High | Major | ITEM: Quantity per item is not validated | Open |
| 8819 | Feature | Normal | Normal | ITEM: Displays item with improper picture | No change required |
| 8820 | Bug | Normal | Major | ITEM: Allows different names for same item | Fixed |
| 8827 | Feature | Normal | Major | ITEM: Not user-friendly displayed | Fixed |
| 8831 | Improvement | Normal | Minor | ITEM: Prices uses different colors | Open |
| 8824 | Bug | Low | Minor | ITEM: Allows random preview | Fixed |
| 8818 | Improvement | Normal | Minor | ITEM: Flash sale and Deals-quick menu not available | Fixed |
| 8845 | Improvement | Normal | Normal | ITEM: Unclear item price | Fixed |
| 8846 | Feature | Normal | Normal | ITEM: Red hearts displayed only for liked items | Fixed |
| 8847 | Bug | Low | Normal | ITEM: Cannot unlike item | Fixed |
| 8850 | Bug | High | Major | ITEM: Quantity error when typing | Fixed |
| 8867 | Improvement | Normal | Normal | ITEM: Inappropriate size for items | Fixed |
| 8868 | Improvement | Normal | Normal | ITEM: Too many items displayed on the same page | Reopened |
| 8869 | Bug | Normal | Normal | ITEM: Displays unavailable options for refining | Reopened |
| 8870 | Bug | Normal | Normal | ITEM: "Refine by" color partially works | Reopened |
| 8871 | Bug | Normal | Normal | ITEM: No picture displayed | Fixed |
| 8872 | Feature | Normal | Normal | ITEM: The items are presented randomly | No change required |
| 8873 | Feature | Normal | Normal | ITEM: Search field displays unasked items | Fixed |
| 8874 | Improvement | Normal | Normal | ITEM: Some items has improper name | Fixed |
| **SHOPPING BAG** | | | | | |
| 9117 | Bug | High | Major | Shopping bag: Quantity update by exceeding greater quantity per item | Open |
| 9115 | Bug | High | Major | Shopping bag: Allows to add item by exceeding maximum quantity per item | Open |
| 9114 | Bug | High | Major | Shopping bag: Allows to add item by exceeding maximum quantity per bag | Open |
| 8838 | Bug | Normal | Major | CHECKOUT: Drop down list for country partially works | Fixed |
| 8841 | Feature | Normal | Major | CHECKOUT: Expiration date VISA allowed only with MM/YY | Fixed |
| 8842 | Improvement | Normal | Normal | Shopping bag: Go shopping unclear button | Fixed |
| 8843 | Improvement | Normal | Minor | CHECKOUT: Almost same icon used for VISA date | Open |
| 8844 | Bug | Normal | Major | Shopping bag: Cancel order before 30 minutes | Fixed |
| 8858 | Bug | High | Major | Shopping bag: Allows to add unlimited items | Fixed |
| **OPTIONS** | | | | | |
| 8785 | Feature | Normal | Normal | Privacy Policy: Hyperlink not available | Open |
| 8809 | Improvement | Normal | Normal | Secured by PayPal: The page doesn't exist | No change required |
| 8811 | Improvement | Normal | Normal | LIVE CHAT: Allows only 2 languages | Won’t fix |
| 8810 | Bug | Normal | Major | LIVE CHAT: Close button does not work | Fixed |
| 8812 | Feature | Normal | Normal | LIVE CHAT: Inadequate placement and icon for maximize button | Open |
| 8813 | Bug | Normal | Major | LIVE CHAT: Does not respect the selected language | Fixed |
| 8815 | Feature | Normal | Normal | LIVE CHAT: Still opened after moments of not being responded | Open |
| 8816 | Bug | Normal | Major | LIVE CHAT: Allows to introduce an invalid email | Fixed |
| 8830 | Feature | Normal | Major | Jollychic: The site is not user friendly | Open |
| 8817 | Improvement | Low | Minor | SITE LOGO: Inadequate message of the logo | Open |
| 8814 | Feature | Normal | Minor | LIVE CHAT: Is used for help, not for chatting | No change required |
| 8832 | Improvement | Normal | Minor | Jollychic: Section name repeated in the name of the tab | Won’t fix |
| 8848 | Improvement | Normal | Normal | Languages: Displayed one by one on the top of the page | Fixed |
| 8865 | Bug | Normal | Minor | Change currency: Wrong currency displayed for TRY | Open |
| 8864 | Bug | Normal | Major | Languages: French language displayed erroneous | Fixed |
| 8849 | Bug | Normal | Major | Languages: Arabic language displayed erroneous | Duplicate |
| 8866 | Bug | Normal | Normal | Change currency: Different currencies displayed for "€ " | Fixed |
| **CONNECTION** | | | | | |
| 9118 | Bug | High | Major | No connection while add item to bag | Open |
| 9119 | Bug | High | Major | No connection while removing item | Open |
| 9120 | Bug | High | Major | No connection while updating the quantity | Open |
| 9121 | Bug | High | Major | No connection while updating the color | Open |
| 9122 | Bug | High | Major | No connection while updating the size | Open |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| DEFECTS DISTRIBUTION | | | |  |
| SEVERITY  FUNCTIONALITIES | MAJOR | NORMAL | MINOR | TOTAL |
| Log In | 9 | 1 | 0 | 10 |
| Items | 4 | 12 | 3 | 19 |
| Shopping bag | 7 | 1 | 1 | 9 |
| Options | 6 | 7 | 4 | 17 |
| Connection | 5 | 0 | 0 | 5 |
| TOTAL | 31 | 21 | 8 | 60 |